FCC DSTAC Working Group 2

DBS Architecture Overview

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DBS Architecture Overview for DSTAC (© DISH Network, 2015) John Card – DISH Network / Steve Dulac - DIRECTV

DBS Architecture Overview

- Satellite to Home Distribution Path
- II. ODUs and Interfaces to STBs
- III. Whole Home HD DVRs
- IV. Service Delivery to Consumer Devices
- V. DBS Risks and Threats
- VI. (Not covered: non-residential services)

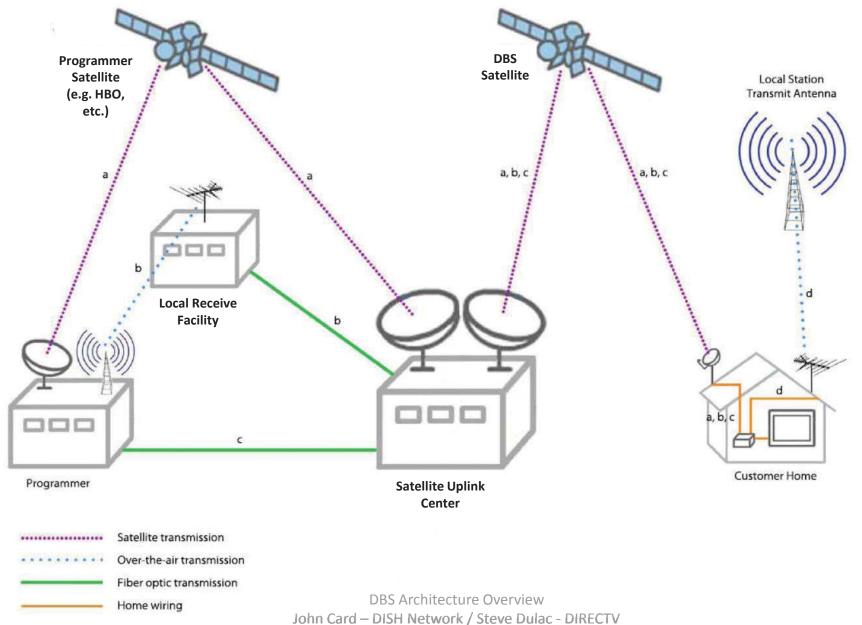
I. Satellite to Home Distribution Path

- Satellites & orbital positions
- Satellite frequencies
- Local Collection
 Facilities
- BroadcastCenters

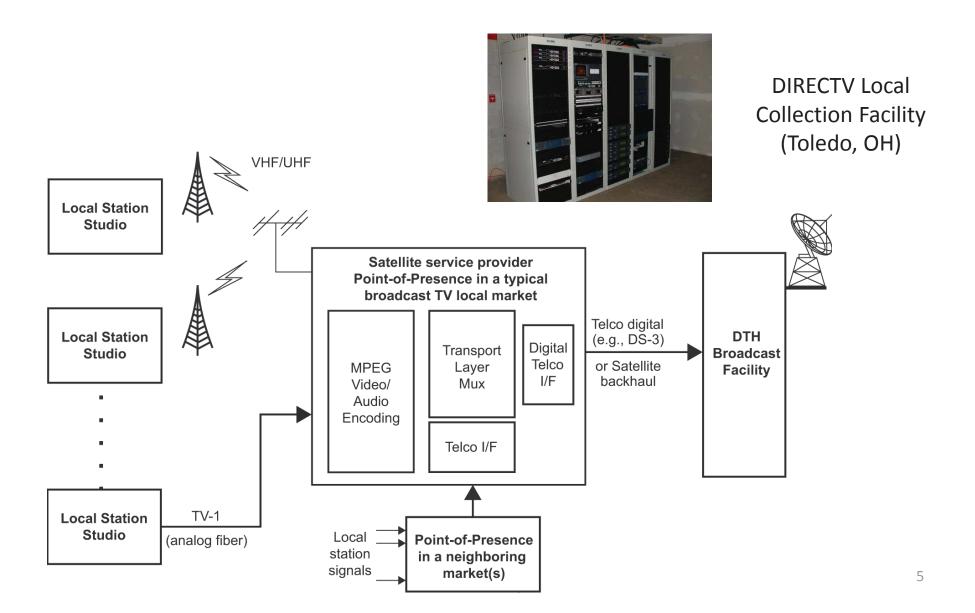


DISH Broadcast Center(Cheyenne, WY)

Satellite to Home Distribution Path

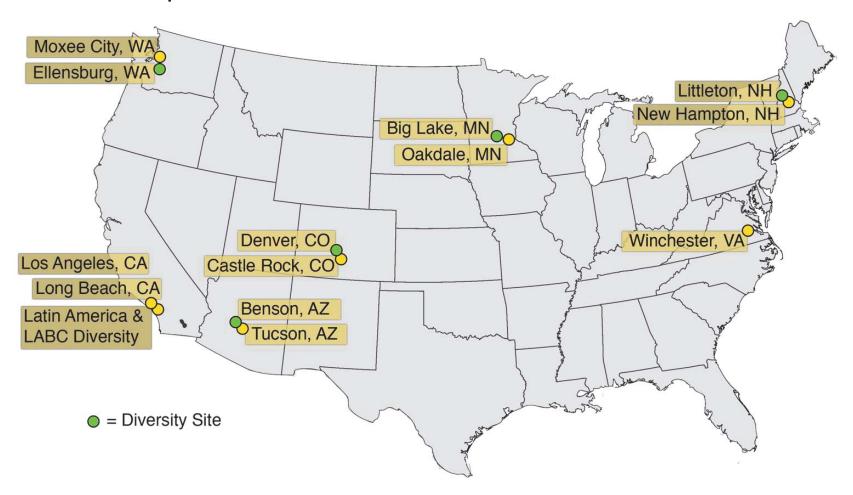


Local Collection Facilities (LCFs)



DIRECTV Uplink Facilities

- Local uplinks to spot beam satellites
- Ka band requires "diverse" facilities



DISH Uplink Facilities (provided by EchoStar)

Local uplinks to spot beam satellites via Gateway Facilities



D-14 Satellite Launch on Ariane 5

Dozens of Satellites

Orbital Positions Differ

DIRECTV: 99W, 101W, 103Was well as 110W, 119W &95W

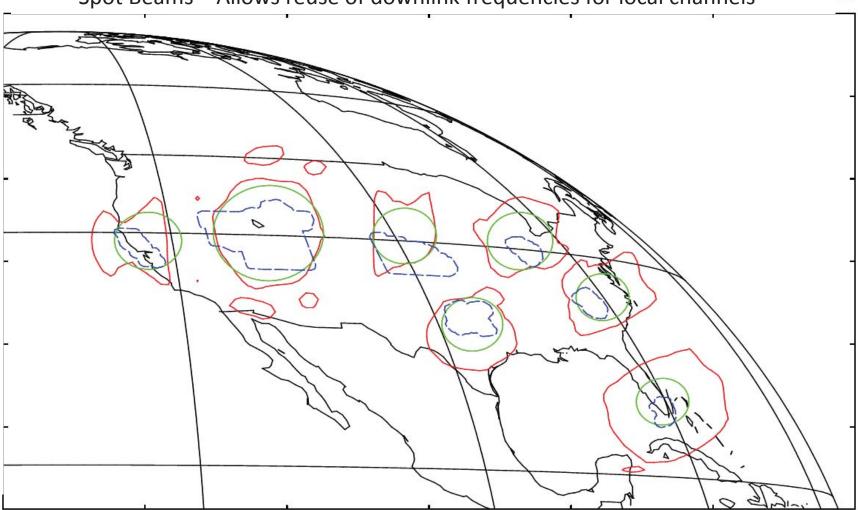




- DISH: Eastern US Arc 61.5W, 72.7W, 77W,
 Western US Arc 110W, 119W, 129W and shared 118.7W
- Satellite Frequencies Differ
 - DIRECTV: Ku BSS SD, Ka FSS HD services, Ku FSS some international channels
 - DISH: Ku BSS -SD/HD services , Ku FSS international channels

National Beams and Spot Beams

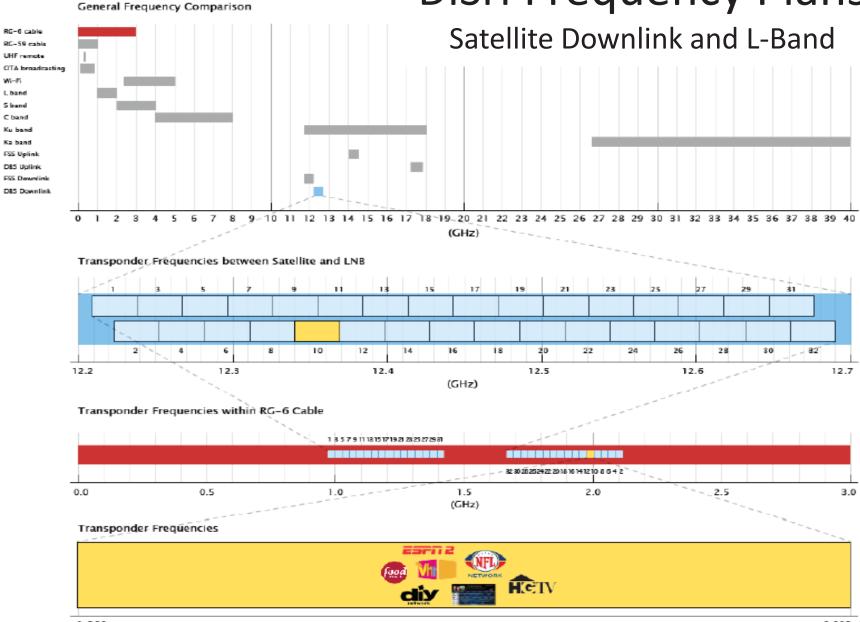
CONUS – Transponder covers Continental US including AK and HI Spot Beams – Allows reuse of downlink frequencies for local channels



DEG (EST)

Sat-In Signal

DISH Frequency Plans

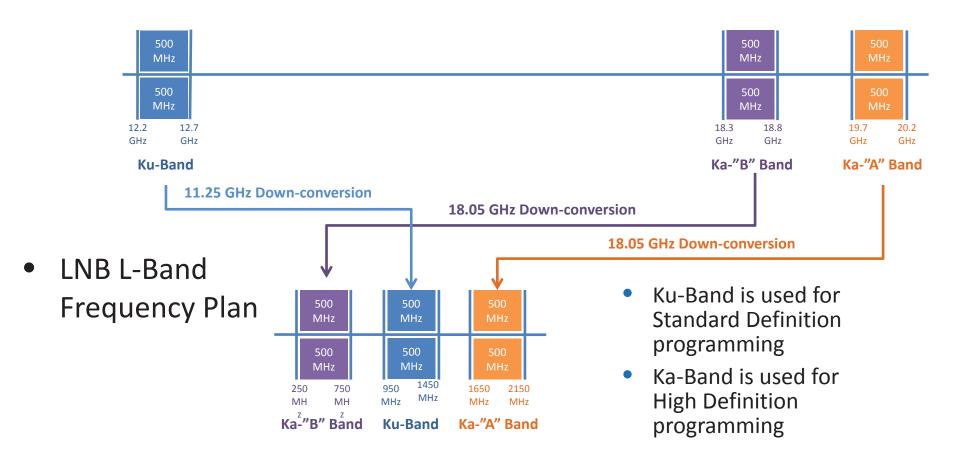


1.980

DIRECTV Frequency Plans

Satellite Downlink and L-Band

Satellite RF Downlink



II. ODUs & Interfaces to STBs

- ODUs and LNBs
- Frequency Plans
- Multiswitch
- Multiswitch control



Current DIRECTV ODUs





- Slimline ODU (HD)
 - used with Slimline-3 orSlimline-5 LNB

International World Direct



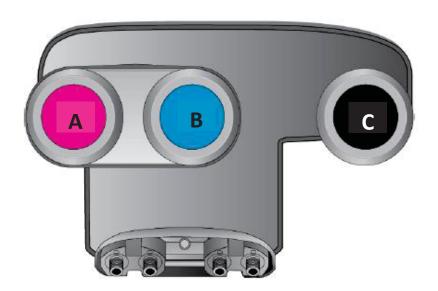


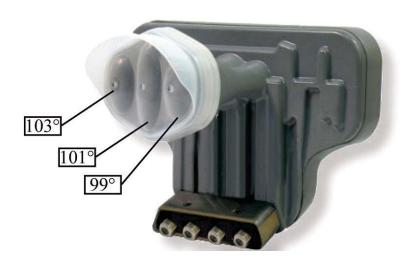
ODUs & LNBs

- Powered from:
 - DISH All STBs in home
 - DTV Dedicated EPS
- DTV SWM3 and SWM5
 - 4 STB feeds
- DISH 1000.2 and 1000.4
 - 3 STB feeds



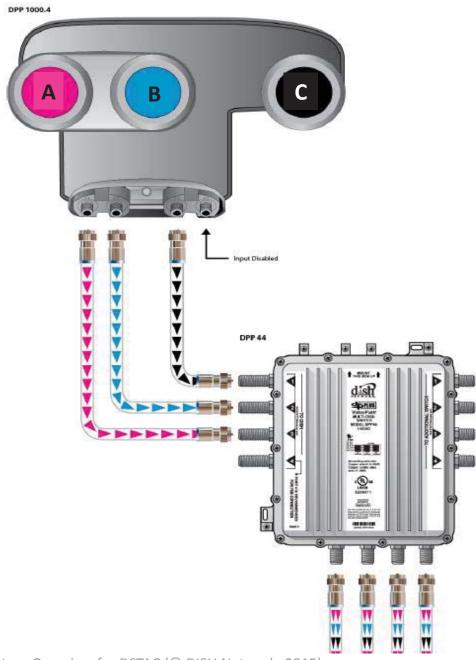
3 Orbitals to 3 Receivers





DIRECTV SWM3

Multiswitch (DISH)



Multiswitch (DIRECTV)











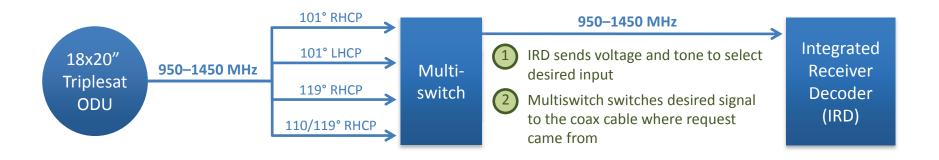
SWiM Module



Zinwell 32-Channel SWiM Module

Multiswitch Control

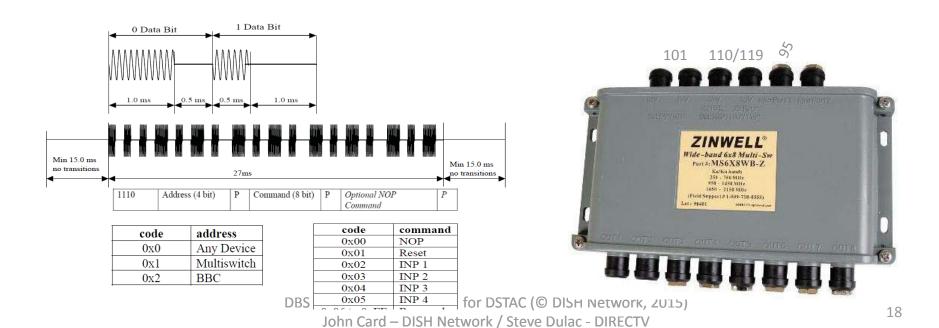
 Allows a receiver to select between multiple input signals to expand the available bandwidth into the home



DIRECTV Example: SD

Multiswitch Control, cont.

- DIRECTV uses a Pulse-Width Modulated (PWM) control scheme
 - Simple 3-byte messages identify desired input port
 - Does not strictly conform to the DiSEqC standard
- DISH uses system based on and conforming to DiSEqC but extending the standard with additional commands



Single Wire Multi-Switch (HD)

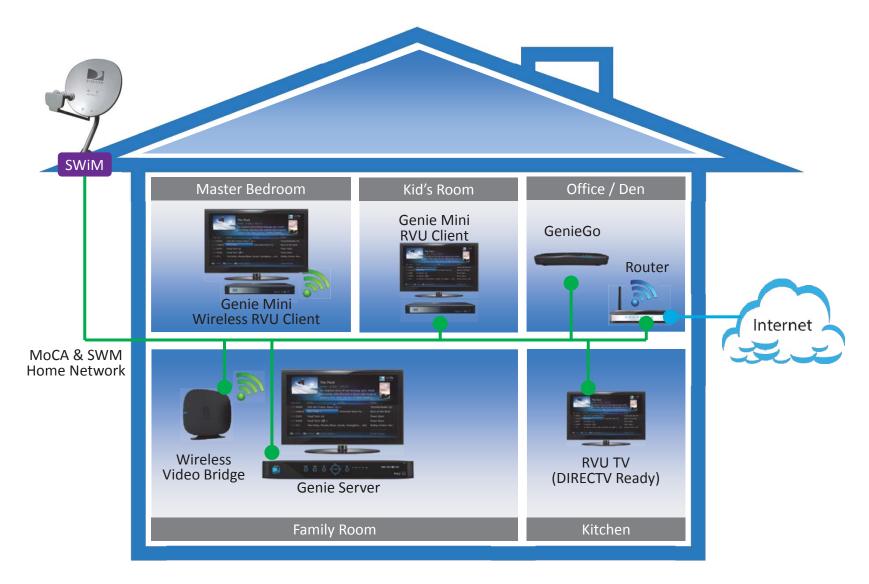
- Allows multiple, independent tuners to share a single coaxial cable
 - Rather than switch the whole input into the cable to the IRD, a specific transponder is filtered out and frequencyshifted for each tuner
 - The filtered and shifted transponders are combined and amplified, and then sent down the coax cable
 - Frequency Shift-Key (FSK) modulation is used to send commands from IRD to SWM



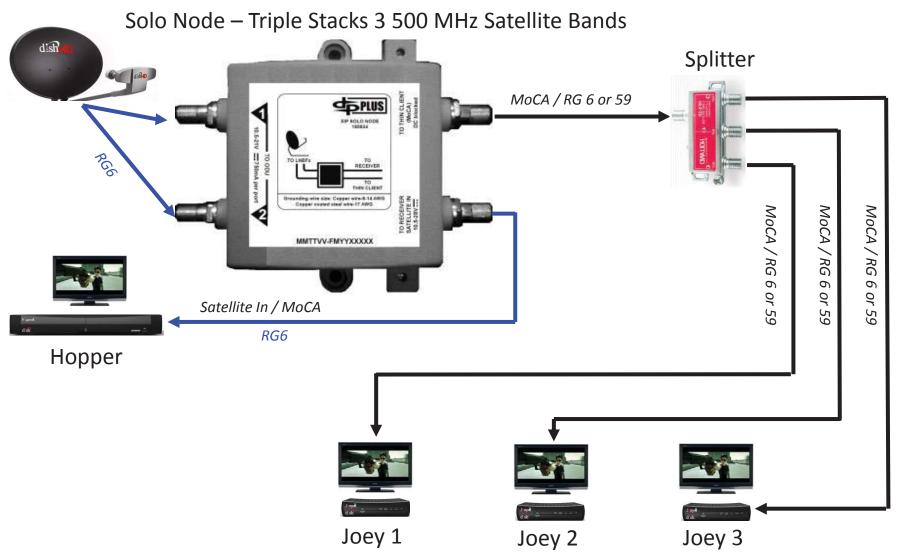
III. Whole Home HD DVRs

- Server-Client Architecture
 - MoCA IP networking
 - Hybrid Satellite-Broadband Model
- RVU
 - 4K delivery
- Include smartcard chip on device motherboard

Server-Client Architecture (DIRECTV)



Server-Client Architecture (DISH)



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Server-Client Architecture

Server

- Satellite Input
 - Transport Layer MPEG (DISH, DIRECTV HD), "DSS" (DIRECTV SD)
 - Conditional Access Systems DIRECTV (NDS) and DISH (Nagra)
 - Live Linear and File-based VOD content delivery
- IP Input (if available)
 - VOD content (over customer's Broadband Internet Service)
 - DIRECTV: Adaptive Bit Rate Streams using NDS CAS / NDS DRM
 - DISH: Adaptive Bit Rate Streams using Nagra DRM
- Output
 - Analog (Component and Composite) and HDMI (HDCP) Video
 - MoCA/Ethernet/WiFi IP Home Network (DTCP-IP) to Clients
- One HDD serves whole home
 - Trick play buffer for all clients
 - File based VOD and DAI MVPD-controlled content storage
 - Customer DVR content storage

Server-Client Architecture

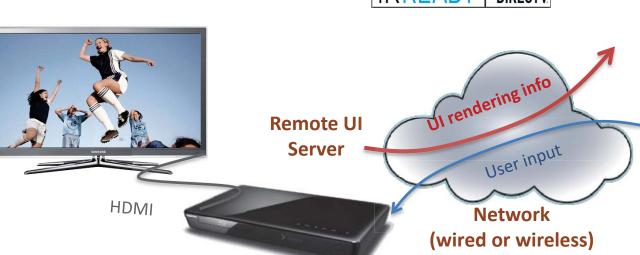
Client

- No Satellite Input
 - Allows client functionality to be integrated into connected televisions
- IP Input
 - MoCA/Ethernet/WiFi IP Home Network (DTCP-IP) from Server
- Output
 - Analog (Component and Composite) and HDMI (HDCP) Video
 - No IP output from client

RVU Remote User Interface (RUI)

- Full DIRECTV experience without a STB at every TV
 - Reduces costs, saves energy
- Industry standards increase adoption by TV manufacturers (see rvualliance.org/products)
 - "DIRECTV Ready" logo allows co-marketing programs
- Since TV decodes video, can deliver new 4K services
 - Streamed from Genie







Remote UI Client











DIRECTV 4K Ultra HD VOD

- Launched Nov 2014 with titles from Paramount Pictures, K2
- First compatible TV models from Samsung, with LG, Sony, Panasonic, Sharp expected in 2015
- DTCP-IP protected streaming from Genie to TV
- 6M Genie homes are 4K ready (require no DIRECTV upgrade)



IV. Service Delivery to Consumer Devices

- BYOD (Bring Your Own Device)
 - Smart phones
 - Tablets
 - PCs / Laptops
- Access content both in-home & out-of-home
 - From your DVR
 - From the cloud
- Use of geolocation technologies is a commonplace content owner requirement











Service Delivery to Consumer Devices

- Whole Home DVR to Mobile Device Apps
 - DISH (Nagra)
 - Server embedded Sling HW DVR + Live Linear content, some VOD
 - Sling = Real-time transcoding to match available network capacity
 - DIRECTV (NDS VideoGuard Connect)
 - GenieGo device transcodes DVR content (e.g. for sync-and-go)
- Whole Home DVR to Smart TVs over MoCA, Ethernet or WiFi
 - DISH (DTCP-IP)
 - DISH Smart TV Apps
 - DIRECTV (DTCP-IP)
 - RVU connected televisions, aka "DIRECTV Ready"
- Browser access using Adaptive Bit Rate Streams
 - DISH (Nagra)
 - DISH Anywhere (<u>www.dishanywhere.com</u>)
 - DIRECTV (NDS VideoGuard Connect, with a few exceptions)
 - DIRECTV Everywhere (<u>www.directv.com/technology/directv_everywhere</u>)

DISH Output Protection Use Case

- Before the late 2000's, DISH's commercial requirement to enable HDCP on appropriate outputs was "Enable HDCP on all channels if and only if the display (TV) supports HDCP."
- In the late 2000's, in response to contract terms negotiated with multiple content providers, DISH added a commercial requirement: "For certain signaled channels, do not output the channel over DVI/HDMI unless HDCP support is enabled."
- This capability was applied first to PPV channels, and then to a set of subscription channels, and then to some cable channels.
- Based on an overall requirement to control costs of CSR interactions, dependent requirements were developed to communicate with the customer when they tried to tune a non-HDCP enabled display to such a channel.
- This capability is a current commercial requirement.
- This capability is not applied to all DISH channels.

V. DBS Risks & Threats

- Terminology
- Relevant Business Processes
- Example Threats and Features
 - Smartcard emulators
 - Pirate STB
 - Unplug to miss EMM
 - Callback control
 - Moving receiver out of market or country
 - Control word sharing
 - Account packing/Mirroring fraud
 - Complete system failure

Terminology

Entitlements

 State managed by CAS that is interpreted by decryption engine or other parts of the receiver to mean "is action <X> authorized", where action may be "receive video", "show channels on controlled list", "enable receiver feature <Y>", etc.

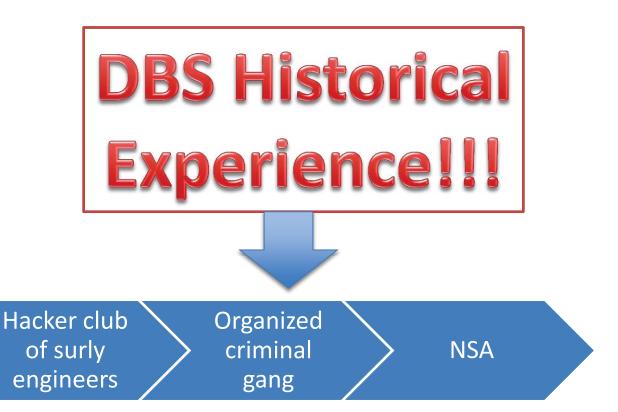
Receiver CAS variables

- Other persistent data on smartcard managed by CAS such as credit authorization limit, PPV purchase records, physical receiver address, etc.
- Entitlement Management Message (EMM)
 - Encrypted message that adds, revokes, or updates entitlements and receiver CAS variables.
- CAID
 - Managed unique ID that identifies particular smart card
- Receiver ID
 - Managed unique ID that identifies particular device hardware
- OSD (on screen display)
 - CAS generated message to aid with customer service DBS Architecture Overview for DSTAC (© DISH Network, 2015)
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Relevant Business Processes

- STB Installation Process
 - Includes a step where installer provides CAID and Receiver ID, and CAS system broadcasts series of EMMs that
 - Cryptographically pairs the smartcard and receiver
 - Adds initial entitlements to smartcard
 - Appear on all possibly tuned transponders (DISH, DIRECTV SD) or on a specific transponder (DIRECTV HD, these STBs have a dedicated "network tuner")
- STB Deauthorization and Equipment Return
 - Includes steps that
 - Remove personal information from receiver and smartcard
 - Dumps PPV records from smartcard for final bill

Threat Spectrum



University Student

with \$100 budget

Smartcard emulators

- Devices that electrically mimic authorized smartcards to an actual receiver
- Selected mitigation methods
 - Audits of authorized receiver id's
 - Smartcard built into receiver
 - Encrypted communication between smartcard and receiver
 - Physical smartcard design trade secrets

Pirate STB

- Commercially produced, unauthorized receiver devices or receiver software or hardware add-ons sold to knowing or unknowing "customers".
- Selected mitigation methods
 - Strong pairing of known devices with known smartcards
 - Receivers run only signed code
 - Coordination with US Customs and FCC

Unplug to miss EMM

- Customer subscribes to many channels, then disconnects receiver, then cancels all but basic service. Customer waits <a while> to reconnect.
- Selected mitigation methods
 - Entitlements expire over time and need to be renewed.
 - CAS system sends update messages automatically
 - Increased message traffic on broadcast system

Callback control

- Customer orders PPV or VOD up to credit limit stored on smartcard. Customer never connects receiver to backchannel to submit/clear purchases.
- Selected mitigation methods
 - Dump PPV records on equipment return
 - Chargebacks for unreturned equipment
 - Managed credit limits that increase after creditworthy behavior
 - Free PPV certificates
 - Receiver UI interactions with customer

Dishonorable Mentions

- Moving receiver out of market or country
 - Customer subscribes to US service and installs receiver elsewhere but under beam.
- Control word sharing
 - Centralized server decrypts broadcast keys and distributes in near-real-time to "customers".
- Account packing/Mirroring fraud
 - One customer authorizes multiple receivers for multiple households
- Selected mitigation methods
 - Data mining techniques
 - Affirmative customer contacts

Total System Failure

- Each DBS provider has renewed their respective CAS systems including replacing smartcards in the field at least once.
- Ongoing evolution of the CAS systems mean new smartcard generations and other updates are continually deployed.
- We each rely on technologies from our respective CA vendors that we don't know about.

VI. Sir Not-Appearing-In-This-Overview

- Both providers have non-residential customers that may use receivers designed to specific environments.
 - Restaurants
 - Multi-family dwellings
 - Hotels
 - Hospitals
 - Airplanes
 - Boats, RVs, cars...
- Trusted insiders.